



A  Herman Miller Dealer

WARRANTY INFO SHEET SERVICE REQUEST

All info must be filled in or request cannot be completed

Type of Product

Complete model#

Date stamp

Original FO#

Where purchased? (What dealership, internet site, etc)*if item was resold then not under warranty

Describe Problem *More information is better

Business/Individual Name

Cust#

Contact Person

Address product is (include complete address w/zip)

Phone#

Fax #

E-mail

Billing Address (if different from above)

Existing Client?

Fax or E-mail completed form to Warranty_Florida@workplaceresource.com.

Warranty info for chair repairs – Herman Miller

Example: Aeron chair

Sticker is under front of seat and looks like this:

AE123AWB		Herman Miller
AJG1BBT1	BK	08-17-2000 19:15
3D01		1-888-443-4357
321456		FO: 074724 101

The items in **bold** are what is needed to determine if warranty is applicable.

Sticker is **never** to be removed unless an installer is switching the seat.

If chair is to be returned to our warehouse for service
Client/Installer must tag chair with a piece of paper that has all info
and name of person whose chair it is, company name, order # if
applicable, and problem.